

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

ESTE INFORME CONTIENE INFORMACION MUY IMPORTANTE SOBRE SU AGUA DE BEBER. TRADUZCALO O HABLE CON ALGUIEN QUE LO ENTIENDA BIEN.

Monitoring Requirements Not Met for Aqua Pennsylvania, Inc., Warden Place, PA2400102

Our water system violated a monitoring requirement in 2019. Even though this was not an emergency, as our customer you have a right to know what happened and what we did to correct the situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. In August and September, we did not complete all of the monitoring for chlorine at the entry point and therefore, cannot be sure of the quality of our drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may drink the water. This is not an emergency. If it had been, you would have been notified immediately.

The table below lists the contaminants we did not properly test for, how often we are supposed to sample for chlorine, when samples should have been taken, and the date on which follow-up samples were taken.

Contaminant	Required sampling frequency	When all samples should have been taken	When samples were taken
Chlorine	Daily	August, September 2019	October 2019

What happened? What was done?

The water system feeds chlorine into the raw water entering the distribution system. As such, we are required to test for chlorine at the entry point on a daily basis. This data is collected with a data logger through our SCADA system. In August and September, this data couldn't be retrieved due to a technical issue with the data file. The analyzer was working properly during this time and we would have received an alarm if the chlorine fell outside of the normal range. Also, the chlorine results collected from the distribution system showed an adequate chlorine residual. The technical issue was fixed which should prevent this type of violation from occurring again.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact:

Responsible Person Dave Hoogstad	System Name Aqua Pennsylvania Warden Place	Address (Street) 1 Aqua Way
Phone Number 877.987.2782	System PWSID# PA2400102	Address (City, State, Zip) White Haven, PA 18661

This notice is being sent to you by Aqua Pennsylvania, Inc.

PWS ID#: PA2400102

Date distributed: July 2020